

Queenscourt Hospice



Project name:

Queenscourt Hospice

Location:

Southport, Merseyside

Value:

£930,000

Services:

Architecture
Building Services (M&E)
Structural & Civil Engineering
Interior Design
Landscape Architecture

The Brief

Established for 20 years in the community of Southport, the Queenscourt Hospice refurbishment was driven by a need for more modern and flexible patient facilities, as well as an improved working environment for members of staff.

As a vital facility offering much needed support to patients and their families, it was fundamental the building remained fully operational with minimal disruption throughout.



Project Overview

One Creative Environments Ltd (One) was commissioned as the lead designer on the project, managing the process from inception to completion. Being a multidisciplinary team comprising architecture, interior design, landscaping, building services and both structural and civil engineering, enabled all operational and design aspects to be considered from the outset - minimising cost and reducing risk.

This collaborative way of working also benefited the scheme when structural remedial work to strengthen the existing first floor was identified, as all disciplines were able to react quickly without impacting on the construction work.

To ensure the hospice remained fully operational, the team worked closely with hospice staff and the contractor to devise a phasing strategy for the refurbishment, minimising disruption throughout the project.



“

We had very specific objectives for what we wanted for the hospice and working with one team meant that it was easier for us to work with them to create solutions at every stage. We're really pleased with the results, particularly the landscaping, which is very impressive and has become a beautiful focus for all the wards and family areas.”

Ann Throp, Director of Non-Clinical Services at Queenscourt Hospice



The Benefits

Each ward has been carefully designed to combine privacy with the ambience of a shared ward. Featuring an open-plan layout, beds are orientated so that while visible to staff, patients are not facing one another. En-suite facilities have also increased from one to three per ward, allowing for flexible use of bed bays, including the creation of a single suite and the option to accommodate multi-sex wards when needed.

- **More patient orientated** – combines spacious bed areas with open-plan wards that are less isolating and more inclusive
- **An innovative ventilation system** – creates natural air movement throughout the wards, particularly benefitting patients who experience breathlessness at night
- **Increased patient control over their environment** - access to a bespoke bedhead, which incorporates lighting controls and patient entertainment
- **Integrated design** - heating and ventilation units are carefully disguised in bespoke bedside units
- **Semi-private nursing stations** - improve visibility of staff on the ward

The success of the Queenscourt Hospice renovation demonstrates how such extensive refurbishment and remodelling is possible, without the need to halt service delivery and while respecting patient dignity.



For further information
please contact:
One Creative Environments Ltd
T: 01905 362300 www.oneltd.com