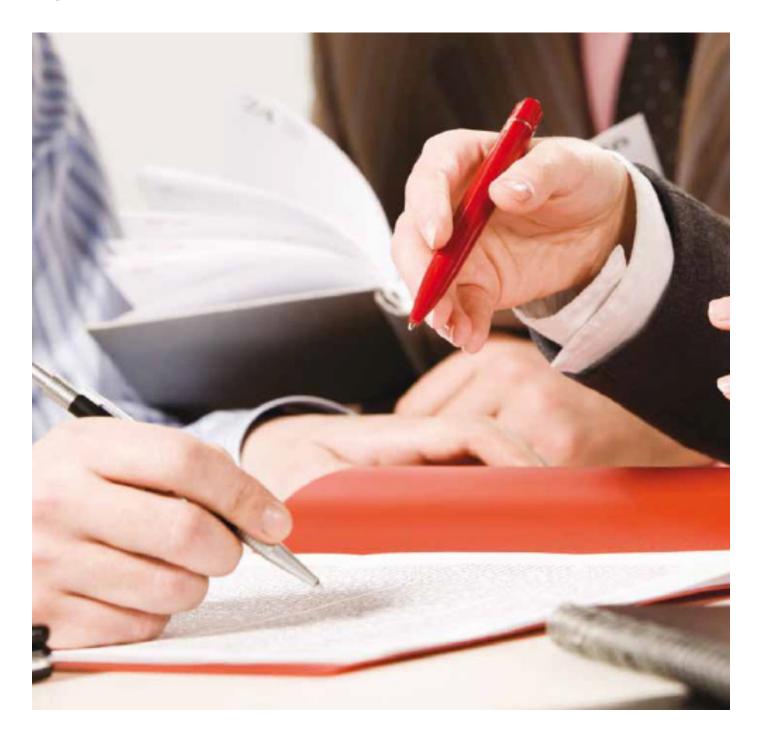


QUALITY POLICY





Quality Policy

The corporate commitments of ONE Creative environments (ONE) are embodied in the Company's Mission statement.

"To offer a collaborative, multi-disciplinary, innovative and tailored design service, using the latest technology to provide creative buildings and environments in a sustainable and affordable way"

The Company recognises that the achievement of the corporate mission requires equal commitment to the following:

- Providing employees with all relevant information and appropriate training to promote increasing corporate competence through the development of the individual.
- Complying with all relevant statutory requirements.
- Maintaining a quality management system that meets the requirements of BS EN ISO 9001:2015 as well as BS EN ISO 4001:2015.
- Providing a safe working environment for all employees and visitors.
- · Setting measurable quality objectives.
- Striving continuously to improve performance in relation to the services provided by the Company.

Quality Management System Objectives

Quality objectives are achieved through the planning and review of the system undertaken both annually, via the Annual Management Review, and at regular management meetings.

Changes arising from reviews are addressed through the System Document Control processes so as to ensure the integrity of the Quality System is maintained.

Any specific goals to be achieved affecting this quality system are detailed within a Business Plan.







(This policy is contained within ONE's Quality Management Manual.)