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Our Mission: To offer a collaborative, multidisciplinary, innovative, and tailored design service, using the latest technology to provide creative buildings and environments in a sustainable way.



Our Vision: Creating a better world through design, sustainability, and innovation.



#### **Statement**



Matt Tebbatt RIBA Managing Director

**6** 6

Sustainable innovation has always been key to what ONE delivers. It is fully integrated into our design and business processes, recognised through our numerous accreditations e.g. ISO14001, Passivhaus & Low Carbon Consultancy, and is central to our vision and mission.

We believe no building, space or place can be considered well designed if it does not positively contribute to environmental, social and economic sustainability. We have delivered many BREEAM Excellent buildings and are proud to have been recognised for our approach to sustainable design in several industry awards.

As well as enabling our clients to achieve their sustainability goals through our innovative designs, our commitment to sustainability is further reinforced by our commitment to achieve Net Zero in our business operations.

We continue to grow as a company and are proud to be reducing our employee carbon intensity (annual footprint per employee) each year - by almost 22% (21.81%) since our baseline measurement in 2021.





Company/Organisation/Supplier Name: ONE Creative Environments Ltd

**Company Registration Number: 2738102** 

Publication Date: October 2025.

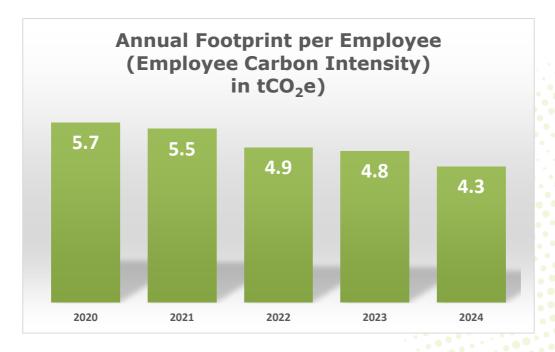
# **Commitment to achieving Net Zero**



ONE Creative environments (ONE) is committed to achieving Net Zero emissions by 2035. We are already at zero emissions for Scope 1 and 2 and are now focused on Scope 3 (predominantly supply chain and purchases) to reduce our emissions further.

We take our carbon reduction commitments very seriously and believe for the long term, and to make the maximum positive impact, that a comprehensive approach, covering both social and environmental performance standards, is the best possible route. We are, therefore, currently measuring our carbon reduction and wider goals, and are proud to be a **Certified B Corporation<sup>m</sup>**. We are aware of new accreditations and we are already working to understand and implement the new standards.

This plan outlines our roadmap to achieve Net Zero. We continue to grow as a company and are proud to be reducing our employee carbon intensity (annual footprint per employee) each year - by almost 22% (21.81%) since our baseline measurement in 2021 and almost 25% (24.56%) since 2020.



# Methodology

This Carbon Reduction Plan relates to our business' operational emissions. As advised by Positive Planet, it doesn't cover external fees (i.e. services that we commission directly on behalf of our clients).

We recognise that purchased electricity can be measured in two ways:

- A location-based method reflects the average emissions intensity of grids on which energy consumption occurs (using mostly grid-average emission factor data).
- A market-based method reflects emissions from the electricity that companies have purposefully chosen (or their lack of choice). A market-based method, therefore, takes into account the purchase of electricity via a verified renewable energy tariff.

While we are reporting both, as advised by Positive Planet, we have chosen to base our Net Zero target on a market-based methodology as this reflects our choice when it comes to tariff.

# Creative environments for sustainable design

#### **Carbon Reduction Plan**

#### **Remeasurement Statement**

Positive Planet has undertaken a remeasurement of our previously reported emissions, which accounts for changes to historical figures in this report. This remeasurement was necessary due to updates to key emissions factors and carbon accounting methodologies, including those issued by DEFRA and the Greenhouse Gas Protocol. In this Carbon Reduction Plan, we have included the most up-to-date and accurate emissions data available. Our 2024 carbon footprint has been measured in full accordance with the latest guidance and now serves as our most robust and reliable measurement. Restating previous emissions ensures that all reported emissions are accurate, consistent, and comparable across reporting years.

# **Baseline Emissions Footprint**

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

#### **Baseline Year 2021**

#### Additional Details relating to the Baseline Emissions Calculations.

Following evaluation of 2020 emissions against post-covid reporting periods it is evident that 2020 figures were not representative of a 'normal operating year', as recommended by GHG Protocol guidance when establishing the baseline year. While still not an absolutely 'typical' year (as full COVID-19 restrictions had not been lifted), it is a more representative baseline than 2020.

We have therefore taken the decision to adjust our baseline year to 2021. To ensure future measurements are comparable, the baseline measurement will be updated where organisational change, updates to emissions accounting methodologies, updates to relevant emission factors or other influencing factors cause a significant change (+/- 5%) in emissions.

#### **Baseline year emissions:**

EMISSIONS	TOTAL (tCO₂e)	
Scope 1	0 tCO2e	
Scope 2	Market-based - 0 tCO₂e	
	(Location-based - 23 tCO₂e)	
Scope 3	242.4tCO <sub>2</sub> e	
(Included Sources)	<ul> <li>Purchased Goods and Services</li> <li>Capital Goods</li> <li>Fuel &amp; Energy Related Services</li> <li>Business Travel</li> <li>Transportation &amp; Distribution (Downstream)</li> <li>Transportation &amp; Distribution (Upstream)</li> <li>Employee Commuting &amp; Home Working</li> <li>Operational Waste &amp; Water.</li> </ul>	
Total Emissions	Total (market-based) - 242.4tCO₂e	
	(Total (location-based) – 265.4 tCO₂e)	

# **Current Emissions Reporting**

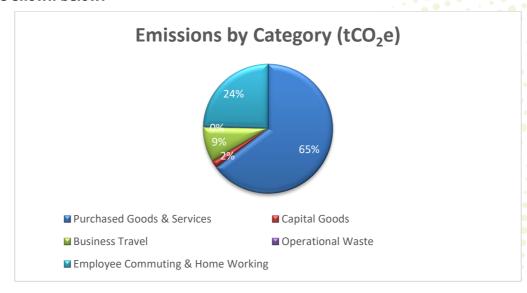
#### Reporting Year: 2024

These figures reflect our continued growth in business activity and turnover and we remain committed to further growth. The benefits of the significant 2023 HQ office energy efficiency improvement works are starting to be seen e.g. in our location-based Scope 2 figures.

The footprint per employee has improved each year to 4.3 tCO2e in 2024 (down from 4.8 tCO2e in 2023).

EMISSIONS	TOTAL (tCO2e)	
Scope 1	0 tCO₂e	
Scope 2	Market-based - 0 tCO2e	
	Location-based - 17.7 tCO₂e	
Scope 3	264.0tCO <sub>2</sub> e	
(Included Sources)	<ul> <li>Purchased Goods and Services</li> <li>Capital Goods</li> <li>Fuel &amp; Energy Related Services</li> <li>Business Travel</li> <li>Transportation &amp; Distribution (Downstream)</li> <li>Transportation &amp; Distribution (Upstream)</li> <li>Employee Commuting &amp; Home Working</li> <li>Operational Waste &amp; Water.</li> </ul>	
Total Emissions	Total (market-based) - 264.0tCO₂e	
	(Total (location-based) – 281.7 tCO2e).	

As stated at the beginning of this report, ONE is already at zero emissions for scope 1 and 2. A visual breakdown of 2024 emissions for Scope 3, which is now the company's main focus to reduce is shown below:



# Creative environments for sustainable design

#### **Carbon Reduction Plan**

### Important items to note for these figures

Our first emissions measurement was undertaken for the 2020 reporting period, however, these were impacted by the COVID-19 Pandemic. Emissions were abnormally lowered due to lockdowns, travel restrictions and the National need to work from home to prevent the spread of the virus. Following subsequent emissions measurements the effect of COVID-19 on 2020 emissions became apparent and we took the decision to adjust our baseline year to 2021, which is deemed a better representation of normal operating emissions.

**Overall**: Despite the unusual nature of the reporting years, including the impacts of COVID-19 in early 2021, and significant business growth e.g. in 2023, **the carbon footprint per employee shows a clear pattern of improvement over time.** 

- Emissions per employee dropped significantly to 4.9 tCO₂e in 2022, the first almost full year postpandemic, when ONE was shortlisted for Planet Mark's Best Company Award.
- In 2023, emissions per employee were stable with another reduction per FTE despite a ~33% growth in workforce and capital investments. Significant work took place at our HQ during the latter part of 2023, the benefit of which will only be seen in subsequent years.
- In 2024, the footprint per employee improved again to 4.3 tCO<sub>2</sub>e, reflecting better operational efficiency and the early effects of recently implemented carbon reduction measures.

Year	Per FTE tCO₂e	Comment
2021	5.5	COVID-19 restrictions were reduced and started to be lifted.
2022	4.9	Significant reduction per employee (post COVID-19)
2023	4.8	Company grew by 33% (during 2023 alone)
2024	4.3	Better performance than 2023, shows stabilisation and efficiency gains.

We continue to work to reduce our carbon footprint with a range of measures.

# **Emission Reduction Targets**

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

As outlined on page 4, while we are reporting both location and market-based measurement of electricity, as suggested by Positive Planet, we have chosen to base our Net Zero target on a market-based methodology as this reflects our choice when it comes to tariff.

To achieve Net Zero we will need to reduce absolute emissions by at least 90% from our baseline year and neutralise all residual emissions using verified carbon offsets on an annual basis. Under this definition we aim to achieve Net Zero by 2035.

We project that scope 3 emissions will decrease over the next five years to 102.15 tCO<sub>2</sub>e by 2030. This is a reduction of 58% against our baseline emissions

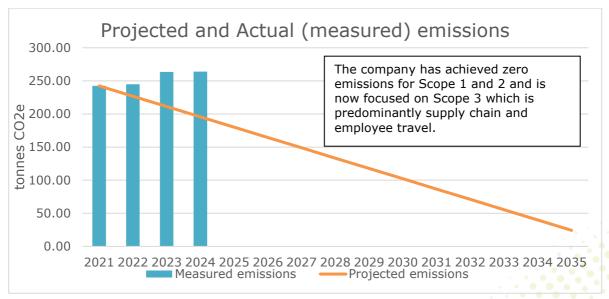
Linear emissions reductions required to keep us on track with achieving at least a 90% reduction in emissions by 2035 are shown below, alongside our measured emissions to date.

Progress against these targets can be seen in the graph below:

# **Carbon Reduction: Projected vs. Actual**

Please note, the company has grown significantly since 2021 with the headcount increasing by 77.5%. Consequently measured emissions have not reduced in line with our initial projections, based on original criteria.

However, significant investment has been made with absolute commitment to achieving Net Zero by 2035. Carbon per employee has consistently reduced year on year. Our focus now as a company is Scope 3, where 65% of our emissions are purchased goods and services.



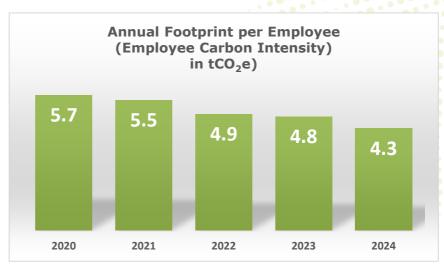
To progress towards Net Zero, this plan sets some carbon reduction targets. During this time, additional targets will be set for the remaining period to ensure Net Zero will be achieved by our target date.

# **Carbon Reduction Projects**

#### Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2021 baseline. We are also committed to continuing those which were completed and are now ongoing e.g. maintaining our ISO 14001 Environmental Management certification.

The carbon emission reduction achieved by these schemes equates to 1.2 tCO<sub>2</sub>e per Employee, a 21.81% reduction against the 2021 baseline and the measures will be in effect when performing the contract.





Activity	Completion Date	Scope
Commit to measuring carbon footprint of business activities year on year to gain an understanding of opportunities, challenges and pinch points and regularly be making efficient and direct improvements to our resources and processes to reduce these emissions.	2020 (and ongoing)	1,2,3
Continue to hold the ISO 9001 certification. As part of this management system, the organisation recognises that the sustainable development goals are aligned.	Ongoing and held for 10+ years.	1,2,3
ONE holds and maintains the ISO 14001 Environmental Management certification.	Ongoing and held for 10+ years.	1,2,3
We are committed to offering support to the workforce with options for active travel schemes, such as cycle to work and car sharing opportunities.	Ongoing and in place for many years.	1,2,3
We adopted Sustainability into our core vision: "Creating a better world through design, sustainability and innovation" with it also forming one of the four pillars of ONE's new 5-year plan which was launched in 2022, and part of ONE's culture.	Plan – ongoing (launched in 2022).	1,2,3
We continue to develop and implement a Sustainable Travel Policy to guide on and support the environmental impact of choices when travelling, staying in hotels and commuting. The priorities within this policy support active travel and low emission travel options where appropriate.		
Utilise the emissions travel hierarchy – Digital communication Walking & wellbeing Cycling Public and shared transport Public and shared EV's and car sharing ICE vehicles and car sharing Air Travel.	2020 and ongoing.	1,2,3
Changes to policy resulting in a reduction in company travel <i>eg</i> every opportunity is taken to lower everyone's emissions - encourage clients to participate in virtual meetings rather than all face-to-face.	2021 and ongoing.	1,2,3
ONE put in clear structures to discuss, define and achieve our goals with a Sustainability Team, Sustainable Design team, Well-being Group and ESG/Social Value Committee – all of which report to the Board.  The Sustainability Team (Green Team) has been made up of members of different departments to support the roll out of initiatives and management of data, which includes sharing and collaborating throughout the organisation.	2020 and ongoing.	1,2,3
Staff have been involved in initiatives and projects that actively promote recycling e.g. We were selected to produce a piece of artwork for the RIBA Show Windows Project as part of the Coventry UK City of Culture 2021 celebrations. We partnered with a local artist to produce the stunning artwork that was displayed at city centre F&B outlet The Botanist. The installation was made almost entirely from items that were recycled by our staff and could have been otherwise destined for landfill. We are of course also huge advocates for reusing building and environments. It's within our company's beliefs to explore every opportunity to repurpose a structure rather than demolish it.	2021 and ongoing.	3
We raise awareness with all staff to procure recycled/ethical goods/shop local and to consider sustainability in all that they do.	2020 and ongoing.	3



Activity	Completion Date	Scope
ONE supports remote and flexible working to reduce reliance on office space and travel/vehicle mileage. We captured this information weekly in our timesheets.	2020 and ongoing.	3
Increasingly energy efficient IT solutions are being implemented on a rolling basis across our offices, together with a planned 90% reduction on the reliance on printing/paper.	2021 and ongoing.	1,2,3
We provide recycling stations around all premises, clearly labelled to direct the type of waste being recycled. Paper use has been significantly reduced in the last 5 years, with facilities for plastics, metals, batteries and foodstuffs also provided. Non-recyclable waste (the old black bin sacks traditionally destined to landfill) is now virtually absent from the business.	2021 and ongoing.	3
A soft plastics collection point was introduced which is taken to a recognised recycling point as well as dedicated points for other items e.g. batteries, pens, foil, etc.	2022 and ongoing.	3
Changes have been made to refreshments e.g., milk is sourced locally in reusable glass bottles rather than plastics. Our coffee machine is now of the bean-to-cup variety, effectively removing processed coffee from the business and allowing staff to use the bean residue for composting/plant feed, etc. The coffee provider is a Certified B Corporation $^{\text{TM}}$ .	2021 and ongoing.	3
As an initiative to encourage staff to grow their own food, our health and wellbeing team have implemented growing competitions for our staff. Started in 2021, carrots were chosen to inspire staff to get into growing their own food. This was followed in 2022 it with sunflowers – great for pollinators like bees and in 2023 - chillis and pumpkins.  In 2025, this was extended to an allotment for staff for fresh, organic vegetables.	2021 and ongoing.	
We are constantly working to align our supply-chain with suppliers and partners that share our own values and ethos. We are choosing suppliers committed to sustainability and where possible we are sourcing materials and services locally to reduce transportation emissions and support local economies.  e.g. we have recently placed the printing of our marketing material with a company that uses a 100% waterless process on FSC stock, in a factory powered by 100% renewable energies, that produces zero waste to landfill and is beyond Carbon Neutral in its impact on the environment.	2021 and ongoing.	
We are always promoting awareness and best practice to our staff, clients and our social media audiences. Our approach has been recognised by several National campaigns and awards. In 2022 we were shortlisted for Planet Mark's Best Company Award and we have won Sustainability awards e.g. in 2025 ONE was named as a "Sustainability Champion" at the UK Real Estate Investment and Infrastructure Forum (UKREiiF) and won the Property & Construction Award at the West Midlands Sustainability Excellence Awards.	Ongoing.	
The shareholders and Directors are proactively committed to significantly reduce operational energy usage at ONE's HQ. They recently funded a new LED lighting system with intelligent controls	Completed 2023.	1,2,3

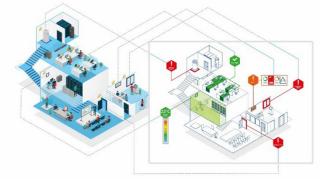


Activity	Completion Date	Scope
and the installation of a new, highly efficient Air Source Heat Pump driven heating / ventilation system (ASHP) to replace our aging AC/ventilation systems. This is anticipated to bring a 10-15% energy usage reduction in future years.		
In addition to this, EV charging points have been installed (8 in total) to support staff that have made sustainable decisions in their choice of personal vehicle.		
We model buildings for clients to identify opportunities to reduce operational carbon and to enable them to make informed sustainable design decisions.	Ongoing	3
We have installed charitable recycling points within the office in aid of the Air Ambulance. We recycle redundant office equipment and computers through donations to charities/schools e.g. recently this includes Newstarts, Red Hill C of E Primary School and the Salvation Army.	Ongoing	3
ONE became a Certified B Corporation™	2025	1,2,3

We have long since held the belief that aside from the processes and investments we make within our business, the biggest positive change we can make to national and global carbon reduction is through the environments we are commissioned to design and develop.

We are committed to helping our clients to achieve their sustainability goals by:

- **Educating Clients**: From the very start of our commission, we strive to advise clients on sustainable design options and practices. Highlighting the environmental and social benefits of sustainable choices.
- **Community Engagement**: Participate in or sponsor local environmental initiatives. Engage with the community to promote sustainability and raise awareness and develop a project brief.
- Embrace Sustainable Design Principles: Integrate sustainable design principles into all our projects. Considering the entire lifecycle of products and materials to minimise environmental impact in construction and use.
- **Green Certifications**: Pursue and achieve certifications such as BREEAM and Passive House for our designs.
- **Utilises the NBS Sustainable Specification:** By considering the economic, environmental, ethical and social impacts of the built asset over its lifecycle in specification choices.
- ONE is aligned to RIBA's eight sustainable outcomes for buildings in line with the UN Global Compact and the 17 UN Sustainable Development Goals.
- Each of our design disciplines (architecture, landscape architecture, building services and civil and structural engineering) are aligned with the industry's Climate and Biodiversity Emergency declarations.
- Our team regularly achieves the highest of BREEAM standards and has certified Passive House designers and Low Carbon Consultants inhouse.
- As Low Carbon Consultants, we are perfectly placed to comment and advise on improving biodiversity, carbon reduction, sustainable building services, renewable energy solutions and sustainable drainage systems (SuDS) as well as innovative low embodied carbon designs for structural and civil engineering solutions.
- As an indication of our commitment to using innovative solutions to understand and reduce carbon production, the creation and deployment of a Digital Twin has enabled us to demonstrate and deliver benefits for us as tenants, for our landlord, and for our corporate net-zero goals. ONE's Smart Assets team provides a software-agnostic digital twin consultancy and configuration service designed to optimise asset and estate performance.





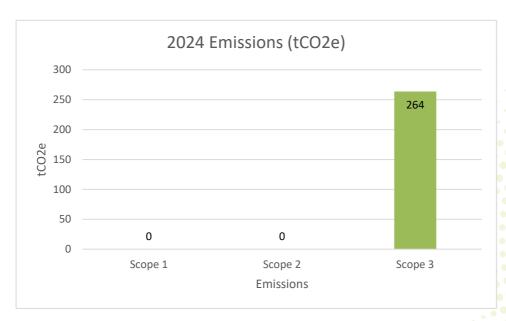
We measure and visualise real time information in a building model e.g. by measuring and producing 'live' building heatmaps rather than the user interpreting lots of snap-shot charts and data. Our advanced algorithms and energy dashboards read raw energy data and convert it into meaningful information. For example, for electricity sensors: consumption in kWh,  $\pounds/p$  and tCO2e so that meaningful interventions can be made. This is **crucial for clients' Net Zero journeys**.

#### Future Carbon Reduction Initiatives

#### In the future we hope to implement further measures such as:

REDUCTION PLANS - Scope 1 & Scope 2			
Activity	Target Date	% Reduction Target	Category
Continue to purchase 100% renewable energy at our Worcester HQ.	2024+	0% (Already purchasing 100% renewable).	Stationary Combustion

Based upon the above completed and planned initiatives, it is projected that Scope 1 & 2 carbon emissions will remain at  $0.00 \text{ tCO}_2e$ .



The company has achieved zero emissions for Scope 1 and 2 and is now focused on Scope 3, which is predominantly supply chain and employee travel.

REDUCTION PLANS - Scope 3			
Activity	Target Date	% Reduction Target	Category
Share environmental goals and objectives with suppliers, employees, board members and customers and embed this into the appraisal process.	2025+	5%	Scope 3
Build in a supply chain engagement strategy with the support of Positive Planet by creating a formal process for further evaluating supplier sustainability credentials, encouraging emissions reporting, and prioritising local, ethical, and low-carbon vendors.	2025+	5-10% reduction in supplier- related Scope 3 emissions	Scope 3 – Purchased goods and services



REDUCTION PLANS - Scope 3			
Continue to work with our supply chain in developing sustainable solutions to everyday challenges.			
Continually informing and training our Green Team, senior leadership team, and the wider employee base in new thoughts, ideas, initiatives and technologies, including continuing our established sustainable design CPD programme.  Develop and roll out a Carbon Literacy Training programme across disciplines (architecture, engineering, landscape, interiors, BIM, etc.) to build knowledge of climate impacts, carbon scopes, and how each role contributes to emissions reductions. This initiative will embed low-carbon thinking into daily decision-making and project delivery.	2025+	Indirect – supports all other reductions through culture change	Scope 3 – Employee training & behaviour
Encourage the team to pursue CPD opportunities regarding our sustainable goals. This applies to all departments from design to business support e.g. Certificate in Sustainability for Finance by the Association of Chartered Certified Accountants (ACCA).	2025+	5%	Scope 3 – Employee training & behaviour
Further consider how we support our team to make sustainable travel choices and further develop our Sustainable Travel Policy.  Continue to promote car sharing, sustainable transport, use of the EV charging points as well as considering other options e.g. potential for an EV pool car.	2025+	5%	Scope 3 – Employee training & behaviour
We will continue to improve the data quality for analysis, reducing the reliance on data from financial spend. We aim to collect kWh data for electricity, m <sup>3</sup> for water and miles for road and rail business travel.	2025+	5%	Scopes 2 and 3
Encourage and support time and space for environmentally positive / sustainability conversations (internal comms, newsletters, Teams, Knowledge Shares, etc) across our studios. Embed sustainable practices into all of our every-day operations.	2025+	Indirect – supports all other reductions through culture change	Scope 3 – Employee training & behaviour
Educate employees on the benefits of choosing 100% renewable energy, EVs and other sustainable practices at home.	2025+	10%	Commuting & Homeworking
Incorporate lifecycle carbon metrics into the design workflow so design teams can make low-carbon decisions earlier. Use this to simulate project impacts and support client targets.	2025+	5-10% reduction	Scope 3
Establish material selection guidelines favouring recycled content, sustainably sourced timber, etc. Encourage specification of products with Environmental Product Declarations (EPDs).	2025+	Up to 10% embodied carbon reduction per project	Scope 3 – Purchased goods and services
Further embed carbon targets into early-stage client briefs and proposals and use our standardised checklist that has been developed during project	2025+	Enables all project-level reductions	Scope 3



REDUCTION PLANS - Scope 3			
initiation to identify sustainability ambitions, carbon targets and certification goals from the outset.			
As we move forward, we will consider and redefine how our internal groups best interact to tackle all aspects of sustainability and our B Corp Certification™. We will continue to look for further opportunities to reduce carbon emissions for the company, clients and in communities.	Ongoing	5%	All scopes and categories.

# **Declaration and Sign Off**

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard<sup>1</sup> and uses the appropriate Government emission conversion factors for greenhouse gas company reporting<sup>2</sup>.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard<sup>3</sup>.

This Carbon Reduction Plan has been reviewed and signed off by **ONE Creative environments Ltd's Board of Directors**.

Signed by ONE's Director for Sustainability, Joel Pearson MCIBSE LCC CMgr MCMI, on behalf of **ONE** Creative environments (**ONE**).



Date: Revised October 2025.

Company registration number: 2738102.

https://ghgprotocol.org/corporate-standard

<sup>2</sup> https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting

https://ghgprotocol.org/standards/scope-3-standard

# Appendix A: Other years' reporting (outside of baseline and current year)

#### Reporting Year: 2022

The first complete year post COVID-19 where restrictions were removed and so it would be expected that emissions would rise, however, only a very slight increase in overall emissions is seen of 2.4  $tCO_2e$ .

A reduction of carbon per employee is seen of 0.6 tCO2e.

A reduction of carbo	n per employee is seen of 0.6 tCO2e.	
EMISSIONS	TOTAL (tCO2e)	
Scope 1	0 tCO <sub>2</sub> e	
Scope 2	Market-based - 0 tCO₂e	
	(Location-based – 19.0 tCO <sub>2</sub> e)	
Scope 3	244.8tCO <sub>2</sub> e	
(Included Sources)	<ul> <li>Purchased Goods and Services</li> <li>Capital Goods</li> <li>Fuel &amp; Energy Related Services</li> <li>Business Travel</li> <li>Transportation &amp; Distribution (Downstream)</li> <li>Transportation &amp; Distribution (Upstream)</li> <li>Employee Commuting &amp; Home Working</li> <li>Operational Waste &amp; Water.</li> </ul>	
Total Emissions	Total (market-based) – 244.8tCO₂e	
	(Total (location-based) – 263.8 tCO₂e).	



#### Reporting Year: 2023

The company grew significantly during 2023:

- The company's workforce grew by around a third.
- The footprint per employee reduced once again.
- Investment was made in a new service.
- Working with Positive Planet, we have improved our measurement of workforce travel emissions in our commitment to reducing these further.

The Board also agreed funding of significant energy efficient improvement works at ONE's HQ during the latter part of 2023. These included the removal of legacy MEP systems and their replacement with super-low energy, fully addressable 'smart' LED lighting systems, air-source heat pump driven heating systems, fully seasonally commissioned with full BMS control and monitoring via our own Digital Twin software and a number of EV charging points to support our staff's growing move towards electric and hybrid cars. This is coupled with the previously supported PV installation on our HQ roof. The improvements should provide a significant reduction in carbon in future years, as well as enable the team to make sustainable travel choices with additional EV chargers. The positive impact of these works will only be seen in subsequent years.

<b>EMISSIONS</b>	TOTAL (tCO2e)	
Scope 1	0 tCO₂e	
Scope 2	Market-based - 0 tCO <sub>2</sub> e	
	Location-based - 24.0 tCO2e	
Scope 3	263.5 tCO <sub>2</sub> e	
(Included Sources)	<ul> <li>Purchased Goods and Services</li> <li>Capital Goods</li> <li>Fuel &amp; Energy Related Services</li> <li>Business Travel</li> <li>Transportation &amp; Distribution (Downstream)</li> <li>Transportation &amp; Distribution (Upstream)</li> <li>Employee Commuting &amp; Home Working</li> <li>Operational Waste &amp; Water.</li> </ul>	
<b>Total Emissions</b>	Total (market-based) – 263.5 tCO₂e	
	(Total (location-based) – $287.5 \text{ tCO}_2\text{e}$ ).	



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